



## **International Halal Center T&Q**

**Title: Confidentiality and Impartiality Policy - HC/02/02**

International Halal Center T&Q (hereinafter referred to as “Halal Center”) understands the importance of impartiality in carrying out activities for the Halal Certification and effectively manages the potential conflict of interests and ensures complete objectivity for the Halal Certification activities. HALAL CENTER has developed and implemented procedures in compliance with the requirements of Halal Standards.

- HALAL CENTER identifies, analyzes, and documents any possible conflict of interests that arise from certification processes including the established relations. If some relations create potential impartiality threats, HALAL CENTER documents and eliminates such threats. It is necessary, to cover all possible source of conflict of interests' that are identified regardless of their origin". HALAL CENTER requires all employees and contractors to comply with the impartiality rules as well as with all other procedures and requirements.
- HALAL CENTER shall not undertake any activity that could endanger the impartiality and/or represent a potential conflict of interests. In case where certain situations create unacceptable impartiality threat, the certification activity shall not be conducted.
- HALAL CENTER shall not certify another certification body for its activities related to Halal Management System Certification. HALAL CENTER shall not allow in any way conducting activities that are conflict of interests such as advertising or providing management system consultant services. HALAL CENTER shall take action to correct inappropriate claims by any consultancy organization stating or implying that certification would be simpler, easier, faster, or less expensive if HALAL CENTER were used. When potential impartiality threat arises, HALAL CENTER takes all possible measures to eliminate it.
- HALAL CENTER shall not certify organizations where HALAL CENTER is a part of, or it is a member. HALAL CENTER shall not provide internal audits for its certified clients. HALAL CENTER shall not provide certification services to a customer when relations between the consulting company and HALAL CENTER could lead to impartiality threat. HALAL CENTER does not receive directly or indirectly any financial support other than the charges of its services from the clients.
- HALAL CENTER does not pay any commissions to consultants therefore there can be no pressure exercised on HALAL CENTER by consultants. HALAL CENTER shall not allow any pressure from other certification bodies to influence the certification process in the organization. If other HALAL CENTER declines to provide service for customer and the customer requests the same service from HALAL CENTER, then HALAL CENTER shall investigate the reasons for declining before performing



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any other certification activities for the respective customer. In all cases HALAL CENTER shall not allow any pressure from partners and others if the client follows applicable documents and procedures.

- HALAL CENTER shall not allow pressure from customers and / or consulting organizations. If there is such pressure than HALAL CENTER will apply requirements of Halal Standards and internal procedures to eradicate such practice. HALAL CENTER will undertake any necessary actions against all threats for the independence and the impartiality.
- HALAL CENTER agree to treat as strictly confidential all documentation and information provided by any client except as required by law or in demonstrating conformance with the requirements of accreditation. HALAL CENTER and all employees will neither copy any documentation nor divulge any information to any third party without the written prior consent of the Client.
- HALAL CENTER shall not allow any commercial, financial or other pressures to compromise the impartiality.

Top management of HALAL CENTER is committed to full compliance with this statement.

**Approved By**

Managing Director

Dated: 05<sup>th</sup> January 2026