



HALAL CENTER GROUP

Title: Confidentiality and Impartiality Policy (HCG/02/02)

Halal Center Group (HCG) understands the importance of impartiality in carrying out activities for the Halal Certification and effectively manages the potential conflict of interests and ensures complete objectivity for the Halal Certification activities. HCG has developed and implemented procedures in compliance with the requirements of Halal Standards.

- HCG identifies, analyzes, and documents any possible conflict of interests that arise from certification processes including the established relations. If some relations create potential impartiality threats, HCG documents and eliminates such threats. It is necessary, to cover all possible source of conflict of interests' that are identified regardless of their origin". HCG requires all employees and contractors to comply with the impartiality rules as well as with all other procedures and requirements.
- HCG shall not undertake any activity that could endanger the impartiality and/or represent a potential conflict of interests. In case where certain situations create unacceptable impartiality threat, the certification activity shall not be conducted.
- HCG shall not certify another certification body for its activities related to Halal Management System Certification. HCG shall not allow in any way conducting activities that are conflict of interests such as advertising or providing management system consultant services. HCG shall take action to correct inappropriate claims by any consultancy organization stating or implying that certification would be simpler, easier, faster, or less expensive if HCG were used. When potential impartiality threat arises, HCG takes all possible measures to eliminate it.
- HCG shall not certify organizations where HCG is a part of, or it is a member. HCG shall not provide internal audits for its certified clients. HCG shall not provide certification services to a customer when relations between the consulting company and HCG could lead to impartiality threat. HCG does not receive directly or indirectly any financial support other than the charges of its services from the clients.
- HCG does not pay any commissions to consultants therefore there can be no pressure exercised on HCG by consultants. HCG shall not allow any pressure from other certification bodies to influence the certification process in the organization. If other HCG declines to provide service for customer and the customer requests the same service from HCG, then HCG shall investigate the reasons for declining before performing any other certification activities for the respective customer. In all cases HCG shall not allow any pressure from partners and others if the client follows applicable documents and procedures.



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- HCG shall not allow pressure from customers and / or consulting organizations. If there is such pressure than HCG will apply requirements of Halal Standards and internal procedures to eradicate such practice. HCG will undertake any necessary actions against all threats for the independence and the impartiality.
- HCG agree to treat as strictly confidential all documentation and information provided by any client except as required by law or in demonstrating conformance with the requirements of accreditation. HCG and all employees will neither copy any documentation nor divulge any information to any third party without the written prior consent of the Client.
- HCG shall not allow any commercial, financial or other pressures to compromise the impartiality.

Top management of HCG is committed to full compliance with this statement.



Approved By
Managing Director

Dated: 20th January 2024