



## HALAL CENTER GROUP

**Title: Quality Policy (HCG/02/01)**

**Halal Center Group (HCG)** is committed to provide the highest standards of certification services to the customers by complying with the requirements of ISO 17021, ISO 17065, UAE.S / GSO 2055-2, GSO 2055-2 standards, applicable national and international regulations by continually improving the effectiveness of its certification services. Top management is devoted to providing quality services that consistently satisfy expectations of our customers in the local and international market.

As for management system and Halal certification services, top management is fully determined to develop a comprehensive framework to ensure strict adherence to the divine principles of certification considering it a responsibility, the company assured to introduce effective certification process by hiring fully trained experts and professionals at its panel to discharge its sacred duties.

Top management is committed to provide a high-quality certification service to clients in an impartial manner. To achieve this excellence, the organization is striving to:

- Promote and provide internationally recognized certification services to various sectors of industry in order to enhance competitiveness and meet the challenges of globalization.
- Conform to the importance of impartiality in carrying out certification activities.
- Manage conflict of interests, minimize or eliminate threats to impartiality and ensure achievement of objectives.
- Commit to continual improvement.
- Conduct independent /third party audit based on objective evidence.
- Meeting or exceeding the requirements of clients.
- Safeguard confidentiality of client's information.
- Continuing review of the policy for suitability.

The top management is committed to implement planned training and development program for all employees and create an environment which encourages team effort where each individual's contribution is recognized and valued.

  
**Approved By**  
Managing Director  
20<sup>th</sup> January 2024